



FULL BOOKING TERMS & CONDITIONS.

Rates quoted are based on up to 10 persons. Special rates may be considered depending on party size, dates and length of stay. Normal lets are from Saturday to Saturday but all arrival and departure dates will be considered. Published charges for July and August include pool heating. Additional costs will be charged for use of pool heating during all other periods published. These can be confirmed on request. Pool heating is not available from November until March. Best rates guaranteed if booked direct with ourselves

The villa must be vacated by 10.00am on the day of departure in order for us to prepare for the incoming guests. During a two week stay a change of linen and towels will be supplied at a cost of £150

The villa will be ready for occupation from 6pm on day of arrival. Special arrangements may be made depending on flight times but this will be subject to availability

The rental is inclusive of use of indoor bath and hand towels and bedding. A full clean on departure. Free wifi and Sports and family package. Beach towels are not supplied. A refundable deposit of £200 per week or part thereof will be required at the time of booking for any mishaps or damages and will be refunded after inspection and the handing back of the keys. Keys will be posted out to your specified address in ample time for arrival and should be returned to our home address in Scotland on your return

The contract is between Mervillas Ltd and the party leader who must be over 18 years and sign a booking form accepting the conditions on behalf of all persons named on the booking form including those substituted or added by an agreed amendment of the booking. A contract exists when you have paid a deposit and we have accepted your booking and is subject to Scottish law and the exclusive jurisdiction of the Scottish courts. On receipt of the signed booking form and deposit we shall send you written confirmation. The Villa is reserved only for the use of persons named thereon so please check the confirmation carefully and notify us immediately if anything is wrong. If it is later found that the number of persons occupying the Villa is greater than as agreed. and or the party is not as notified, including the occupation by pets of any kind, then the use of the Villa by the party will be terminated immediately and all monies paid under the contract will be deemed forfeit.

Payment A deposit of 20% of the villa rental is required when booking. The balance of the rental cost is due 6 weeks prior to the start of the rental period. If the balance is not paid by the due date we reserve the right to cancel your booking and retain any deposits held. If you book within 6 weeks of the start date of the rental period the full amount is due immediately

Inventory Deposit A refundable deposit of £200 per week is payable at the time when the balance of the rental cost is due. This is held to cover for any breakage, damage or additional costs to us as a result of your stay in the villa and includes but is not limited to;

- A. Any breakages or damage caused to the villa and its furniture and fittings, the pool its contents and grounds.
- B. Excessive use of gas, electricity and water
- C. The replacement of missing items

D. Any addition to normal cleaning required by the villa, its content and grounds. For example, we expect the BBQ to be left in a clean and usable condition and your day to day rubbish removed to the nearby bins. If it is not, the additional costs incurred by us for cleaning or removing left rubbish will be charged to you

E. Retuning of satellite TV systems if system is deliberately untuned

F. Damage to pool by excessive use of sun tan oils and lotions. There is a shower provided adjacent to the pool so please shower before using the pool

G. Any anti-social behavior which may cause disturbance or nuisance to neighbours in the residential community surrounding the villa. Excessive noise at any time, and in particular during the noise curfew hours of midnight until 7.30 am , may lead to the automatic forfeiture of the inventory deposit

The deposit will be automatically refunded as soon as we receive confirmation that the villa, contents and grounds (including the pool and BBQ area) were left in a satisfactory condition and keys returned within two weeks

Booking Periods Weekly booking periods are from 6pm to 10 am the departure day. The date of the arrival day of each individual week of villa rental determines the rental price for that week. The rental costs quoted are inclusive of use of the villa for period stated, pool cleaning, departure cleaning and change of linen and towels (not beach) in the middle of two week periods. The linen and towels should be available for collection and new linen with towels will be left. We accept arrivals on any days and for various durations. Please do not hesitate to ask

Cancellation of bookings by you Any cancellation of the booking must be made in writing by recorded delivery or by email and signed by the party leader. Cancellation will become effective from the date it is received. All cancellations are subject to a charge, payable by you, which is expressed below as a percentage of the total rental cost

More than 70 days	Deposit only	42 - 29 days	75%
69- 43 days	30%	28 – day of arrival	-100%

WE STRONGLY RECOMMEND THAT YOU OBTAIN ADEQUATE HOLIDAY INSURANCE TO COVER THE PERIOD OF YOUR HOLIDAY

We cannot be liable for the security of your own personal possessions. The villa is equipped with a burglar alarm system for your protection and we recommend that this is used at all times.

If we cancel your booking In the unlikely event of a cancellation of your booking by us, we will do so in writing, by recorded deliver or email. Cancellation will become effective from the date it is received. All cancellations by us are subject to a total refund of monied paid, plus if within ten weeks of the start of the rental period the following scale of compensation per person will be paid. Maximum 8 persons

70 days or more	NIL	28 – 15 days	£20
69 -43 days	£10	14 days or less	£30
42 – 29 days	£15		

We cannot accept any responsibility for cancellation or curtailment of your rental period caused by matters over which we have no control. This includes, but is not limited to:- war or threat of war, natural or nuclear disaster, government action, and act of God.

Pool heating is included in costs published between July and August. Please enquire to obtain additional charges for the use of pool heating during all other published periods. The pool cover must be used if pool heating is requested or we may levy an additional utility cost if excess levels of electricity are used. This pool cover stops the pool losing its heat overnight and keeps the temperature maintained

Contact Details:

Email: enquiries@mervillas.co.uk

Telephone on 0044 7720 463512 (Fiona) or 0044 7971 198848 (Tim)